

## Chemical Engineering Technician

### Company:

Norchem is a clean technology-engineering firm founded in 1978 and based out of Los Angeles, CA. We specialize in developing sustainable laundry chemical solutions, proprietary water filtration & recycling technologies, industrial software, and custom stainless steel fabrication. Our solutions and services are designed to minimize our environmental footprint, incorporate cutting edge technology, and are built to the highest quality standards. With over 37 years of experience in the chemical and water treatment industry, we pride ourselves on setting a standard for providing the most state-of-the-art solutions for our clients' needs.

### Position Duties:

- Performing field service for existing accounts, including upselling of products where applicable
- Generate monthly reports on field service, including performing plant surveys and quality audits
- Assist internal engineering team with field installations when necessary
- Communicate customer requirements to sales management, marketing, customer service and manufacturing divisions
- Chemical titration for clients in the field
- Understanding design specifications and technical drawings
- Researching suitable solutions and estimating costs and timescales
- Monitoring a product in use to improve on future design
- Proposing modifications and retesting products to remediate malfunctions
- Making models and prototypes of products using design software
- Writing new software and establishing programming standards
- Discussing and solving complex problems with manufacturing departments, sub-contractors, suppliers and customers
- Developing a project specification with colleagues, often including those from other engineering disciplines
- Using research, analytical, conceptual and planning skills, particularly mathematical modeling and computer-aided design
- Evaluate final product's overall performance, reliability and safety

- Prepare product reports and documentation

Qualifications:

- Minimum B.S in Chemical Engineering disciplines
- Ability to market water and chemical solutions and services
- Must be able to work independently while proactively contributing to team efforts
- Valid driver's license and clean driving record

Skills:

- Technical writing
- Working experience with product lifecycle management (PLM), finite element analysis (FEA) and computational fluid dynamics (CFD)
- Hands-on experience with computer-aided engineering (CAM) and computer-aided manufacturing (CAE)
- Working experience with Visio, Project Pro
- Familiarity with 2D or 3D engineering design and manufacturing tools (e.g., AutoCAD, ProE or other)
- Adequate knowledge of engineering analysis tools (ANSYS, ProMechanica or similar)
- Mathematical computing and analysis tools knowledge (Matlab, Excel, LabView)
- Creativity and analytical skills
- Ability to communicate technical knowledge in a clear and understandable manner