IT Internship

Thiel Capital LLC is a multi-strategy global asset manager and registered investment advisor that manages a global macro hedge fund, a fund-of-funds and a portfolio of venture capital and private equity investments. Our headquarters is in the West Hollywood.

Our team of smart, highly dedicated employees needs the very best to join the IT team to support the wide spectrum of daily challenges and projects.

The ideal candidate would be a high-energy intellectual that loves IT, loves learning, and embraces challenge. The position is uniquely suited to highly organized individuals with a wide breadth of IT knowledge and the ability to work with all levels of technical competency.

Technical skills:

- 2+ years of IT experience
- 2+ years of hardware maintenance and support
- 2+ years supporting Windows servers in Active Directory environment
- 2+ years supporting the Microsoft Office suite
- Microsoft Server 2012 (MCSA preferred)
- Office365 Suite (Enterprise versions, Hybrid deployments)
- Nutanix SANs
- RingCentral VoIP Management
- Veeam Disaster Recovery Experience
- Experience with enterprise backup solutions
- Experience with remote support software
- Experience with mobile device management, primarily AirWatch
- Disaster recovery planning or implementation across multiple sites
- Strong written and verbal communication skills with an advanced attention to detail
- Strong customer service, analytical, and organizational skills
- Install, configure, and maintain Windows and Mac OS computers
- The following certifications are a plus: CISSP and/or CCNA

Soft skills:

- Ability to multi-task and prioritize competing projects
- Ability to work under pressure
- Understand the ability levels of coworkers
- Server and general infrastructure maintenance
- Availability to work in shifts and participate in a 24/7 on-call rotation
- Manage phone/device systems and synchronization as well as VPN solutions
- Advanced desktop support
- Provide phone support for users in the field
- Be security conscious and understand how to support an encrypted environment
- Perform and manage nightly backups and user device backups