



CashCrate Inc

Head Office: 3270 E. 17th St. #144, Idaho Falls, ID 83406

Position: Customer Service Evaluator

Hello,

This is an awareness to let you know that we have a vacant post for a Customer evaluator in our company, we would like to know your interest in working for CashCrate Inc. We are outsourcing for a new company and we have clients we are working with as regard's giving a better service to their customers.

Mystery shopping is a valuable customer service tool that has gained widespread acceptance in the retail, financial services and restaurant industries, and proves highly valuable to companies that use it to gain customer experience metrics. CashCrate Inc is a well established evaluating firm, our Primary Goal is to provide exceptional Customer Service Evaluation for clients. Our company is solely responsible for hiring Customer Service Evaluators for the purpose of conducting excellent Customer Service Surveys. Our clients are companies that have a network of businesses across America, Our clients include:

McDonalds
Dunkin' Donuts
Chase Financial
MoneyGram
Dell America

Starbucks
ACME Check Cashing
Wal-Mart Financial Services
Victoria's Secret
Western Union America Inc

Your position with our company is a work-from-home, part time position, you will conduct surveys at any of our client's retail outlet ASSIGNED to you. You will be patronizing their businesses and conducting a survey at the same time to ascertain and evaluate the Sales Attendant or CSR. Our clients will be relying on your judgments when they receive your report after providing feedback to us about the customer experience at any client's locations. Companies use this process to continually improve on the services offered at their outlets.

A typical survey report will include:

- 1) How long it took you to get services
- 2) Outlook of the Shop/Outlet
- 3) Smartness of the attendant
- 4) Customer service professionalism
- 5) Information that you think would be helpful
- 6) Reaction of personnel under pressure. etc

Some companies employ our services when people give complaints about one or two irregularities, some use surveys when they feel the need to improve on their customer service. Your Identity would be kept confidential as a safety measure, you will receive \$200 on each survey you conduct at any time for any of our clients, and with the number of clients we currently work with, you could be conducting as much as 5-10 surveys weekly which will earn you between \$1500-\$3000 weekly. That means you can earn about \$78,000/year doing part time job. No commitment is involved, no sign up fees, no paperwork, and you would have flexible working hours.

Kindly provide the below information for archiving and registration, once we receive this information along with a confirmation of your interest, we will introduce you to our client immediately.

IMPORTANT NOTICE: IF YOU DON'T CHECK YOUR EMAIL ON A DAILY BASIS, DO NOT APPLY FOR THIS POSITION.

APPLICATION FORM

Full Name:

Home Address (Not P.o.box):

City:

State:

Zip Code:

Country:

Phone Number(s) Home:

Cell:

Email:

Present occupation:

Age & Sex:

Have you done this before? (Yes/No) :

If yes, what is the outcome?:

ATTESTATION

I _____ hereby accept this offer to be assigned as a customer service evaluator for the sole purpose of research and quality control for CashCrate clients. Also I will notify CashCrate a week ahead if eventually I want to discontinue this program so as to terminate all funds and correspondence coming my way in order to avoid conflict. Finally, I agree to keep my appointment and assignment confidential to the best of my ability.



REP. ID 5620-KCSG-08

Sincerely

Michael Hall

Director, Human Resources